



# MYOB EXO Business Case Study Surgical and Medical Supplies

## Overview

Surgical and Medical Supplies is a South Australian-based company, which provides healthcare items to hospitals and general healthcare providers. The company was established in 1970.

It supplies both surgical and scientific products to the major hospitals in South Australia, as well as to specialists, universities, general practitioners, laboratories and other related businesses.



## Time for a change

Administration and Finance Manager, Rhonda Smart says the company has been using MYOB EXO Business for about 15 months.

“We changed because we were not happy with the Promadis software we were using and the support people at the time.”

## User-friendly software

The change to a Windows-based system has had many benefits for the company.

“The software has proven to be very good so far, especially in comparison to what we had.”

Rhonda says the staff at Surgical and Medical Supplies are very happy with the program, and find it easy to use.

“It is much more user-friendly, and reports are more readily available.

“Our people are less stressed and therefore much happier, which makes a difference to our overall operations.”

## Tailored solutions

Since installing the software, Surgical and Medical Supplies has had several alterations made to suit its requirements.

“We needed more reporting options and more printing functionality,” says Rhonda Smart.

Alterations included changes to the way goods were receipted and supplied, and changes to the set-up and printing of good receiving dockets and delivery run sheets.”



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## The preferred program

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Rhonda Smart says MYOB EXO Business has proven to be a big time saver, and traceability has greatly improved.

“The information is much more accessible, so we are able to report on a wide variety of things with greater ease, which makes the overall running of the business much easier.

“The software has made it more straightforward to make decisions because the information is easier to obtain and we can easily have a report written if it doesn’t already exist.”

Rhonda Smart says all aspects of the program have proved useful.

“The extra functionality makes MYOB software our preferred choice.”